

# a free offer from your employer

On behalf of your employer, our specially qualified advisors will support you with any questions or problems regarding professional or private life.

The costs of advising and referral services of pme Familienservice are carried by your employer, any care costs are carried by you. In order to use these services, a qualification certificate is required which you can receive from your administration department.

## privacy policy

Our consultants are contractually bound to absolute secrecy. Your employer receives no information about you or your reason for seeking advising.



# nationwide networks, experience near you

You can receive advice about our services anywhere in Germany. Simply contact our office closest to you.



[www.familienservice.de/standorte](http://www.familienservice.de/standorte)



Service hotline

0800 801007080

free of costs



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Fotos: Hanns Köhler (innen Mitte)

 pme familienservice

## Support for **parents and other family members**

professional. personal. experienced.



Childcare  
(ages 0 - 14)  
and homecare/  
eldercare

An offer for  
all employees



MAX-PLANCK-GESellschaft

pmeassistance

pmeLernwelten

pmeakademie



# childcare

Whether you are looking for regular or short-term care: We advise you on choosing the right form of care and suggest appropriate solutions.

our service for you

- Individual advising, as desired by telephone or in person
- Detailed information on all forms of care
- Selection of caregivers according to high quality standards
- Advice on possible forms of employment
- Comprehensive training program for caregivers
- Information on tax and financial aspects

# homecare-eldercare

With our homecare-eldercare services, we relieve you of the organization of care and are there to support you with any questions and problems you may have.

- Individual advising on all forms of care
- Comprehensive advising on all questions on financing and care
- Referral of care and home personnel
- Referral of ambulant services and places in care homes
- Help in dealing with illness, disability and care dependency

# back-up – emergency care

Our back-up facilities offer short-term and highly flexible care for hours, days, weeks, weekends and even at night - meaning round the clock - for children from 0-12 years of age.

- Short-term registration possible for next-day care (can generally be booked 2 days per child per year)
- Conveniently located, child-friendly premises
- Demand-oriented operating times throughout the year
- Educational quality care in small groups
- Inspected and high quality standards
- Nationwide hotline for booking round the clock
- Alternative short-term emergency care in private households (individual care costs must be borne by the parents)

# you can reach us 24 hours a day



Servicehotline



0800  
801007080  
free of cost

www.familien-service.de

Our highly qualified team of experts is there for you 24 hours a day, 7 days a week. Call us - a conversation with one of our competent contact persons often clarifies things enough to noticeably improve the situation.

# online-portal: „my familien-service“

- Information on issues in the various phases of life and the challenges they bring
- Comprehensive materials as well as self-service options
- Register here:  
[my.familien-service.de/code](http://my.familien-service.de/code)  
Company-code: T4WwzA

